

# Preparing for Your Survey: How to get started, tips to prepare and resources available

## **Preparation tips**

- Fill out your laboratory electronic application (E-App). Contact your Account Executive if you have questions.
- Know which standards apply to your laboratory by using the *CAMLAB* or E-dition. Contact Standards Interpretation Group if you have questions.
  - 630-792-5900, Option 6, 8:30 a.m. 5:00 p.m. CT
  - http://www.jointcommission.org/standards\_information/online\_question\_form.aspx
- Identify required documentation by reviewing the Required Written Documentation chapter in the CAMLAB.
- Perform tracers with your staff.

#### Information and documentation you need to have ready for the survey

- Name of key contact person who can assist in planning tracer selections
- CLIA certificates, specialties and subspecialties, state licenses, and personnel license or certification if required by the state or organization policy
- An organizational chart and map of the facility (include all CLIA required roles).
- Ability to retrieve testing records for patients who have had laboratory tests or other services for the past 24 months (4 months if an initial survey)
- Performance improvement data for the past 24 months (4 months if an initial survey)
- Proficiency data by CLIA number for the past 24 months
- **F** Results of periodic laboratory environment inspections from the safety committee or safety officer
- Manifests for the disposal of hazardous waste for the past 24 months (4 months if an initial survey)
- A list of tests performed (test menu) and instruments used including all ancillary and point of care sites
- Employee personnel files

### **Resources available to you**

- Your laboratory account executive
- Standards Interpretation Group
- Leading Practice Library™
- · Joint Commission Center for Transforming Healthcare
- Lab Central
- · Joint Commission webpage

#### (http://www.jointcommission.org/accreditation/laboratory.aspx)

- Free audio conferences
- CLSI crosswalk
- Standard's FAQ
- Tracer Methodology 101 article
- Lab Focus

